

2022 Most Cited Deficiencies in each Hospice Key Area of Performance

Hospice Patient/Family Centered Care

Standard	Content	CMS Tag
HPFC 2.D	Elements to be present in the Patient Bill or Rights (26%)	L515, L503, L518
HPFC 9.D	Advance directive written information elements (19%)	L503
HPFC 1.D	Hospice has a patient bill of rights (16%)	L501
HPFC 10.I	Advance directive provided to patients (16%)	L503
HPFC 3.I	Bill of rights is provided verbally and in writing prior to provision of care. Signature is obtained. (16%)	L504

Hospice Assessment, Care Planning and Coordination

Standard	Content	CMS Tag
HCPC 21.I	Elements of the Plan of Care (25%)	L545, L548
HCPC 15.I	Medication Profile and Drug Review (18%)	L530
HCPC 9.I	Assessment within 5 days in accordance with elements of the hospice election statement (13%)	L523
HCPC 19.I	Designated RN coordinates care/individualized plan of care in collaboration with physician, patient, primary caregiver (13%)	L540, L543
HCPC 18.I	Interdisciplinary Group in consultation with the physician develop the written plan of care (7%)	L538

Hospice Care Delivery and Treatment

Standard	Content	CMS Tag
HCDT 16.I	Hospice Aide fulfills responsibilities within the plan of care (27%)	L 626
HCDT 15.I	Written aide instructions are prepared by RN (15%)	L 625
HCDT 39.I	Revocation of hospice benefit/discharge requires D/C summary (10%)	L 683
HCDT 40.I	Required elements of discharge summary (7%)	L 684
HCDT 38.I	Summary needed for transferred patient (7%)	L 682

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Human Resource Management

Standard	Hospice Content	CMS Tag
HSRM 16.I	Requirement for criminal background checks (22%)	L 795
HSRM 2.D	Requirements for hire and organizational chart (19%)	NONE
HSRM 14.I	The skills of all individuals providing care are assessed (14%)	L663
HSRM 29.D	Personnel performance is evaluated (13%)	NONE
HSRM 15.I	An initial orientation program addressing the employees specific job duties is provided (9%)	L661/L662

Hospice Quality Assurance and Performance Improvement

Hospice	Content
HQPI 1.D-2.I	Governing Body Involvement agency wide, data driven, reflects complexity of organization and services
HQPI 3.I – 6.1	Types of data collection
HQPI 7.I	Analysis of data
HQPI 8.I	Action taken
HQPI 9.I	Annual performance improvement project requirements

Hospice Inpatient Care

Standard	Content	CMS Tag
HSIC 28.I	Preparation/delivery/storage of meals (38%)	L736
HSIC 15.I	Documented and dated Life Safety Code fire drills (29%)	E0039
HSIC 24.I	Each patient room has control valves to regulate hot water (8%)	L732

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Hospice Care to Residents of a Facility

Standard	Content	CMS Tag
HSRF 6.I	Hospice plan of care present/coordination occurs with facility (56%)	L 774
HSRF 9.I	Clinical record required components (38%)	L781

Hospice Infection Prevention and Control

Standard	Hospice Content	CMS Tag
HIPC 9.I	Addressing risk for occupational exposure to TB (35%)	NONE
HIPC 2.I	Appropriate use of standard precautions(19%)	L 579
HIPC.4.I	Bag Technique (12%)	L579
HIPC 1.D	Infection control program includes the required elements (5%)	L582
HIPC 13-18	Requirements related to vaccination status/exemption/exception (3%)	L900

Hospice Information Management

Standard	Content	CMS Tag
HSIM 4.I	Record entries are legible, authenticated, and dated(92%)	L 679
HSIM 2.I	Standardized formats, data elements. "Do Not Use" list (6%)	NA
HSIM 3.I	Elements of the clinical record (2%)	L 678 L 673

Hospice Emergency Preparedness

Standard	Content	CMS Tag
HSEP 3.D	Required policies and procedures of the emergency plan (58%)	E13 E16
HSEP 5.D	Elements and updating of the EP training program (33%)	E37
HSEP 2.D	Emergency plan is reviewed and updated every two years (6%)	E6, E7

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Hospice Leadership and Governance

Standard	Content	CMS Tag
HSLG 2.I	Governance assumes full authority (36%)	L574,L651
HSLG 14.D	Required elements of written agreement to furnish services (21%)	L 655
HSLG 3.I	Qualified administrator and alternate is appointed (14%)	L651