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| **Hospice Day One** |  |
| 10:00-10:30 | Welcome/Housekeeping/Resources |
| 10:30-11:15 | Hospice Patient Family Centered Care (HPFC)  |
| 11:15 – 12:15 | Hospice Assessment, Care Planning and Coordination (HCPC) |
| 12:15-12:30 | **Break** |
| 12:30-1:30 | Hospice Care Delivery and Treatment (HCDT)  |
| 1:30-2:00 | **Lunch** |
| 2:00-2:45 | Hospice Inpatient Care (HSIC)  |
| 2:45-3:30 | Care to Residents in a Facility (HSRF) |
| 3:30-3:45 | **Break** |
| 3:45-4:15 | Hospice Leadership and Governance (HSLG)  |
| 4:15-4:45 | Hospice Information Management (HSIM)  |
| 4:45-5:00 | **Closing** |
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| **H and HH Day** |  |
| 10:00 – 10:30 | Welcome to HH and returning Hospice |
| 10:30 -11:30 | Infection Control  |
| 11:30-12:15 | Human Resource Management  |
| 12:15-12:45 | **Lunch**  |
| 12:45-1:45 | Quality (small group)  |
| 1:45-2:30 | Emergency Preparedness  |
| 2:30-2:45 | **Break** |
| 2:45-4:00 | CHAP Application/ Site Visit Process/Action Plan  |
| 4:00-4:30 | **Closing** |
| 4:30-5:00  | **Consultants only** |
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| **Home Health** |  |
| 10:00 – 10:30 | Welcome and Recap |
| 10:30-11:15 | Patient Centered Care (PCC)  |
| 11:15 -12:15 | Assessment, Planning and Coordination (APC) (small group)  |
| 12:15-12:45 | **Lunch** |
| 12:45- 1:15 | Financial Stewardship (FS)  |
| 1:15 – 2:15 | Care Delivery and Treatment (CDT) (small group)  |
| 2:15 -2:30 | **Break** |
| 2:30 – 3:15 | Leadership and Governance  |
| 3:15-4:00 | Information Management  |
| 4:00-4:15 | **Closing** |