

CHAP Home Health and Hospice Certified Consultant Training  
August 1-3, 2023  
Virtual Agenda

Service /Session Time**	Content
<b>Hospice Day One</b>	
10:00-10:30	Welcome and Housekeeping
10:30 – 11:00	Resources
11:00-11:45	Patient Family Centered Care
11:45-12:00	<b>Break</b>
12:00-1:00	Assessment/Care Planning and Coordination
1:00-1:45	Care delivery and treatment
1:45-2:15	<b>Lunch</b>
2:15-3:00	Inpatient Care
3:00 – 3:45	Care to Residents in a Facility
3:45-4:00	<b>Break</b>
4:00-4:30	Leadership and Governance
4:30-5:00	Information Management
5:00-5:30	New Hospice Survey Process
<b>HSP and HH Day</b>	
10:00 – 10:45	Welcome to HH and returning Hospice
10:45-11:45	Infection control
11:45-12:00	<b>Break</b>
12:00-12:30	Human Resource Management
12:30-1:30	QAPI/CQI
1:30-2:00	<b>Lunch</b>
2:00-2:45	Emergency Preparedness
2:45-3:45	The CHAP Consultant
3:45-4:00	<b>Break</b>
4:00-5:00	Accreditation Process
5:00-5:30	Question and Answer
<b>Home Health</b>	
10:00 – 10:15	Welcome and Recap
10:15-10:45	Resources
10:45-11:30	Patient Centered Care
11:30-11:45	<b>Break</b>
11:45 -1:00	Assessment, Planning and Coordination
1:00-1:30	Financial Stewardship
1:30-2:00	<b>Lunch</b>
2:00 -3:00	Care Delivery and Treatment
3:00-3:30	Leadership and Governance
3:30-4:00	Information Management
4:00-4:15	Question and Answer
<b>HH Day 2</b>	<b>Total Contact Hours</b>

Home Health only – 12:0 /Hospice only – 13.0/Both sessions attended – 18.25 contact hours **\*\* All agenda times are Eastern Time Zone**